

# /BPR

(ICT)



BPR

BPR(Business Process Reengineering,  
)

가

Jung & Gibson  
가

(1999)

가 ( 1 )

가

가

( , )

( , )

가

(67.8)

(79.7)가

(64.5)

(62.9)

가

(1)							가
	(2)	(3)	(4)	(5)	(6)	(7)	(8)
	111.3	108.9	92.5	114.0	106.7	6	57.7
	127.1	121.5	99.7	135.4	120.5	1	86.5
	106.8	98.1	115.3	135.4	111.4	3	264.4
	112.4	108.9	114.7	110.4	112.0	2	76.9
	100.1	102.6	110.1	106.9	104.0	7	129.2
	81.0	82.8	102.9	106.9	90.5	11	57.7
	94.5	91.8	104.2	85.5	95.0	10	48.1
가	99.0	108.0	125.1	103.3	107.7	5	115.4
	103.5	108.0	107.5	85.5	102.6	8	38.5
	94.5	95.4	89.3	67.7	89.4	12	19.2
	95.6	103.5	73.6	74.8	88.7	13	96.1
	103.5	102.6	98.4	89.1	99.9	9	134.6
	59.6	67.5	63.2	71.2	63.8	14	76.9
	111.3	100.8	103.6	114.0	107.8	4	198.9
	10.9	9.2	11.9	18.0	10.4	-	48.9
	1400	1400	1400	1400	1400	-	1400
:	(6)=0.4105X(2)+0.1964X(3)+0.2435X(4)+0.1496X(5)						
:	(1999).						

IT

가? ( ), BPR  
 가? ( ),  
 가? ( ), ICT  
 가? ( )  
 가 가  
 가 가  
 가 (2006) Jung&Kang  
 (industry-specific), (organization-specific), (project-specific)  
 가가  
 ( 63.8, 59.46) ( 78.9, 85.4)  
 가 ( , best practice)  
 vs vs  
 가 ( 37 )

	72.43	54.05	18.38	59.46	38.38	21.08
	78.92	63.78	15.14	70.27	44.32	25.95
	69.73	46.11	23.62	69.73	40.54	29.19
	85.41	59.46	25.95	73.51	46.49	27.03
	84.32	54.59	29.73	70.81	41.08	29.73
	82.16	67.03	15.14	74.05	45.95	28.11
	83.78	63.24	20.54	78.92	54.05	24.86
가	85.41	68.11	17.30	68.11	44.86	23.24
	78.38	54.59	23.78	70.81	43.24	27.57
	71.35	52.97	18.38	65.41	40.54	24.86
	82.16	72.97	9.19	57.84	35.68	22.16
	88.65	82.70	5.95	61.08	42.16	18.92
	72.97	61.62	11.35	57.84	38.92	18.92
	65.41	45.95	19.46	60.54	40.00	20.54
	78.65	60.51	18.13	67.03	42.59	24.44
: (1999)						
: (2004)						

best practice  
 (indus-try-specific), (organiza-tion-specific), (pro-ject-specific)  
 (ICT), (Data Acquisition Technology, DAT)  
 가 ( , best practice)  
 vs vs  
 가 ( , best practice)  
 vs vs  
 가 ( , best practice)  
 가 가  
 가 가  
 가 가  
 가  
 가  
 Task Force



BPR  
가  
CIO  
Champion  
IS BPR T/F)

가  
?”

가

가

가

/BPR

1990 BPR

(organization - specific)

BPR

1)

, 2)

가

3)

가 BPR

가



<http://www.cak.or.kr>



50

가,

가

가

CAK ,가

가

가

가  
가



3